



# Taufik Rachman Saleh

Komplek Pesona Ciganitri Blok C-57. RT. 010/012. Desa Cipagalo. Kecamatan Bojongsoang  
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## **FORMER EXECUTIVE LOUNGE BUTLER**

Valuable human capital asset for the ultra-luxury company

Expertise at front of the house in high-end hospitality business

Certified in several 5-star international luxury properties for more than 5 years

Multi-skilled Butler with Front Desk, Concierge, Guest Service, Food & Beverage and  
Secretarial Services

Intuitive, Engaging and Refined

## **SKILLS AND ABILITIES**

Growing and developing strong relationship with the club member.

Advance at Opera PMS to support the responsibilities for Front Desk roles such as  
Cashiering, check in, check out and reservation.

Able to create a memorable dining experience for our guest and members.

Possess general knowledge of wines, varietals, appellations, and regions and full knowledge  
of spirits cognacs and ports.

Excellent organization skills to manage guest inquiries during their stay such as flight  
itinerary, tour arrangement/concierge services.

Excellent Microsoft Office skill.

Tech, Social Media and Internet Savvy.

## **TRACK RECORD**

### **Social Media Evaluator**

Leapforce.com (2017)

### **Executive Lounge Butler**

Rosewood Hotel Abu Dhabi (2016)

### **Lobby Butler**

Rosewood Hotel Abu Dhabi (2015 – 2016)

### **Concierge**

Shangri-La Hotel Abu Dhabi (2010 – 2012)

### **Concierge**

Aston Tropicana Hotel and Plaza Bandung (2010)

### **Bellman**

Hilton Hotel Bandung (2009)

### **Rooms Division Intern**

Shangri-La Hotel Jakarta (2008)

## **ACHIEVEMENTS**

Rosewood Brand Ambassador of the month of August (2015)

Rosewood Brand Ambassador of the month of March (2016)

Finalist of Rosewood Brand Ambassador of the year of 2016

## **EDUCATION**

Associate Degree (Diploma III)

Hospitality Management

Bandung Institute of Tourism – Indonesia

2006 – 2009

GPA 3.03 out of 4.0

UNWTO.TedQual Certified

## **PROFILE**

Male

29 years old

Indonesian

Married

173 Cm - 60 Kg

\*Required original/copy of documents are available upon request.