

Fajar Nato Prayogo

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Cimenyan
Bandung

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Place of birth Bandung

Date of birth 20 November 1994

Hobby Treveling, Listening to the music, Playing Futsal, Teaching and Playing game



Professional banker with 3 years of experience . Adept in handling the busy schedules a, highly reliable and focused Personal Banker with an exceptional client service record and extraordinary depth of loan and credit knowledge. Able to explain complex financial management concepts to a wide variety of professional and non-professional audiences. Adept at working independently or as part of a professional banking team.

Working Experience

2014 – 2015 Teller (PT Bank Mandiri Persero Tbk)

Job Description

- Receive and count cash
- Identify customers, validate, and cash checks
- Process cash and check withdrawals
- Perform specialized tasks like preparing checks, personal money orders and exchanging foreign currency
- Verify and receive loan and utility bill payments, as well as mortgage payments
- Record all transactions correctly and in compliance with bank guidelines
- Balance cash and check transactions at the closing of each shift

2015 – 2016 Teller Coordinator (PT Bank Mandiri Persero Tbk)

Job Description

- A leader for the Teller
- Assist tellers in counting money and balancing cash drawers so that they can concentrate on clients
- Handle conflicts between clients and tellers and attempt to resolve them by following bank policies
- Provide tellers with information on how to handle complex financial instrument processing
- help adjust cash ledger on all tellers.

2016 – Now

Customer Service (PT Bank Mandiri Persero Tbk)

Job Description

- Resolve Problems
- Provide Operational Support
- Sell Bank Products
- A Providing high-level customer service
- Selling products and services directly to consumers
- Understanding standard bank transactions, as well as common product and services.
- Mastering basic math
- Working with various types of technology and software
- Experience cross-selling services

Formal Education

2014 – 2017

STAN IM

Bachelor of Economics in Accountancy with GPA 3.40 in 2017

Additional Activities

2013 – Now

Karang Taruna (Humas)

Volunteer work in social live Give information and arrange the schedule to make social activities

2014 – Now

Remaja Masjid (Seksi Sosial)

Volunteer work in social live make arrange the schedule to make social activities in mosque

Languages

Indonesia

Writing, Listening, Speaking







Advance

English

Writing, Listening, Speaking

Good

Skill

- Communication Skill 
- Selling Skill 
- Administration 
- Tax 
- Bank Accounting 
- Microsoft Office Word & Excel 

Certificate

- Capital market seminars
- Executor of Accountancy
- TOEFL (PBT)
- Working Experience