

# EKO PRASETYO

## Team Leader

### CONTACT INFORMATION

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Domicile: Bandung, Indonesia



### SUMMARY

Experienced as Senior Technician and Team Leader in delivering solutions to customer's problem for 7+ years. Service improvement oriented with Kaizen principles' knowledge practices resulting on maintenance time reduce up to 40% and target enhancement by 350%. Versatile innovator, especially in overhaul process engineering QCC Adiaka 3 cutting process time up to 40%. Dedicated and skilled in mentoring junior mechanics including nurturing team improvement in order to fulfill target.

### WORK EXPERIENCE

#### PT Astra International Toyota AUTO2000

2018 – 2020

Senior Technician/Team Leader of Cikampek Branch

- Promoted as Senior Technician in new branch to lead and train the mechanics and pioneered new system implementation.
- Outperformed the initial target by 350% in total through junior mechanics training and Kaizen development.
  - Implemented Kaizen values in the Express Maintenance line boosting the previous target by 28%.
  - Mentored 8 new mechanics in repairing units, especially on complicated cases.
- Controlled SOP employment on each case assuring service quality align with the company's standards.
  - Recorded daily performance of each member for daily evaluation.

#### PT Astra International Toyota AUTO2000

2012 –2018

Senior Technician/Team Leader of Karawang Branch

- Managed and developed Express Maintenance services in Karawang office utilizing Kaizen principles.
  - Implemented simplified working movement reducing up to 40% of maintenance time generating loyal customers and improved revenue.
  - Handled the Express Maintenance Services of 54 units per day.
- Attained the opportunity to join product knowledge trainings in Bandung due to the predicate of being the most creative employee in the Karawang branch.
  - Educated all teams in Karawang Branch on product knowledge to maintain excellent service for customers.

- Supervised, trained, and evaluated mechanics in maintenance process to meet the targeted lead time.
  - Motivated team members on accelerating the working process through reward program which acknowledged mechanics with highest achievement.
  - Oversaw the SOP implementation and executed quality control on each unit being sent to the team ensuring customers' satisfaction.
  - Inspected safety practices in working process resulting on zero accident.

## PROJECT EXPERIENCE

### QCC Team Toyota AUTO2000

2018

#### Team Captain

- Engineered QCC Adiaka 3 fabrication and application accelerating four-wheeled vehicle's brake system overhaul time by 58%.
  - Catalogued each member's idea on system improvement to reduced working time.
  - Analyzed working database to determine the most concerning problem and select the appropriate idea to solve the problem.
- Administered QCC Adiaka 3 design process and presented the idea in front of top management.
- Acquired the first place in the innovation competition of Toyota AUTO2000 in West Java regional.

## TRAINING & CERTIFICATION

- **Basic Lubricant Practice by PT Topindo Atlas Indonesia**

2011

## EDUCATION

### Universitas Singaperbangsa Karawang (UNSIKA)

2013 – 2017

Bachelor of Communication Science

GPA: 3.42/4.00

### SMK Negeri 6 Bandung

2009 – 2012

Light Vehicle Engineering

Average value: 9.1/10

## ACCOMPLISHMENT

- First Place in Skill Training Toyota Technician Competition, West Java (Karawang Branch Representative) 2014
- First Place in Skill Training Toyota Pro Technician Competition, West Java (Karawang Branch Representative) 2017

## SKILL

- Indonesia
- English (Beginner)
- Microsoft Office
- GTS (Global TechStream)
- Adobe Photoshop
- Sony Vegas