

## Curriculum Vitae



### Personal information

Name **Rizal Asyari Hasan**  
Address JL. Cikadut No. 18 Rt. 02/02 Karang Pamulang, Kec Mandalajati, Kota Bandung – Jawa barat 40195 (Indonesia)  
Telephone - Mobiles | +6281806229198  
E-mail whatisland@yahoo.com  
Nationality Indonesian  
Date of birth 03/11/1987  
Gender Male

### Desired employment / Occupational field

**Supervisor F&B**

### Work experience

Dates 18/04/2009 – Present  
Occupation or position held Dining Room Supervisor (2018-Present)  
Waiter (2010-2017), Snack Steward (2009-2010)  
Main activities and responsibilities Supervise and personally provides training to subordinates according to SOP, ensures guest satisfaction and handle guests complaints, maintain cleanliness of the Dining room closing and opening, ensure safety together with health and sanitation are being maintainly followed, supervise any special order such as dietary needs and allergies, and table reservation.  
Name and address of employer **Holland America Line**  
450 Third Avenue West, WA 98119 Seattle (United States)  
Type of business or sector Cruise Ship Hospitality

Dates 20/12/2007 - 18/06/2008  
Occupation or position held Waiter & Catering Organizer (Training Development)  
Main activities and responsibilities Serve guests during meal hours, maintaining special event, guest satisfaction and complaint handling.  
Name and address of employer **Purple Sage Group Pte Ltd**  
157 Pandan Loop, 128355 Singapore (Singapore)  
Type of business or sector Hospitality

Dates 01/04/2007 - 01/10/2007  
 Occupation or position held Restaurant Waiter (Training Development)  
 Main activities and responsibilities Serve guests during meal hours, maintaining guest satisfaction and complaint handling.  
 Name and address of employer **Topas Galleria Hotel**  
 JL. Dr. Djundjuran No.153, 40173 Bandung (Indonesia)  
 Type of business or sector Hospitality

Dates For a Duration Of Six Months  
 Occupation or position held Restaurant Supervisor  
 Main activities and responsibilities Motivate and train staff, All round operational activities, Serve guests during meal hours and special event, maintaining guest satisfaction and complaint handling.  
 Name and address of employer **Tuinterras Kapellerhof**  
 Kapelweg 21, 5571 XD Bergeijk (Netherlands)  
 Type of business or sector Hospitality

### Education and training

Dates 02/10/2006 - 22/10/2007  
 Title of qualification awarded HOTEL OPERATION 1(One) year Program (D1)  
 Principal subjects / occupational skills covered Hotel Operations (F&B Speciality)  
 Name and type of organisation providing education and training International Hotel And Cruise Ship Training  
 JL. Jendral Sudirman 655A, 40211 Bandung (Indonesia)  
 Level in national or international classification level 4 according to the Qualifications Network

Dates 01/06/2003 - 10/06/2006  
 Title of qualification awarded Secondary School Diploma  
 Name and type of organisation providing education and training SMU Pasundan 8  
 JL. Cihampelas No. 167, 40131 Bandung (Indonesia)

### Personal skills and competences

Mother tongue(s) **Indonesian**

Other language(s)

Self-assessment  
 European level (\*)

**English**

**Dutch**

Understanding				Speaking				Writing	
Listening		Reading		Spoken interaction		Spoken production			
C1	Proficient User	C1	Proficient User	C1	Proficient User	C1	Proficient User	C1	Proficient User
B1	Independent User	B1	Independent User	B1	Independent User	B1	Independent User	B1	Independent User

(\*) [Common European Framework of Reference \(CEF\) level](#)

Social skills and competences

Loyal, Attention To Details, Sincere/Open, Spontaneous, Social, Honest, Discreet.

Organisational skills and competences

- Good command of Microsoft Office™ tools, Microsoft word, Excel.
- Good command of several reservation systems; Silverwhere, Fidelio, Micros.

**Additional Information**

I visited Netherlands for social-cultural puposes from 09/07/11 to 19/08/11 and 10/01/13 to 08/04/13s

**Annexes**

- Certificate Responsible Service of Alcohol Training
- Certificate Basic Environmental Management System Training
- Certificate Marine Pest Management Training
- Certificate Basisexamen Inburgering (Dutch Skill)
- Certificate Basic Safety Training
- Certificate Crowd Management And Human Behaviour Training