

# MUTIARA CAHAYA PUTRI



## WORK EXPERIENCE

Field Operation Service & Spareparts at PT. Prospect Motor (Honda Cikarang) // Jan 2018 - Sep 2021

- Evaluation and analyst performance Honda Dealers Outside Java Area.
- Monitoring and develop activities, operational procedure, workflow and facility Dealer.
- Conduct HCSI (Honda Customer Satisfaction Index) analysis quarterly and support Dealer to increase Customer Satisfaction.
- Report weekly meeting department to top management.

System Analyst at PT. Medion Farma Jaya // Sep 2021 - Now

- Manage Corrective Action and Preventive Action Business Unit at Medion Group.
- Monitoring and evaluation application of Industrial Standard.
- Take a part as Vendor Auditor to support procurement department.

## CONTACT

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✉ mutiara.chyputri@gmail.com

🌐 Mutiara Cahaya Putri

## PERSONAL DETAIL

Place & Birth: Bandung, 27 Sept 1995

Address: Bandung, West Java

## EDUCATION

2010 - 2013

BPI 1 Senior High School

2013 - 2017

Institute Technology National - Industrial Engineering

GPA: 3.79 / 4.00

## ORGANIZATION EXPERIENCE

2016 - 2017

Assistant Production System Laboratory Itenas

2014 - 2017

Himpunan Mahasiswa Teknik Industri

2014

Coordinator Finance in March Uncondittional Gathering

## SKILLS

Microsoft	<div style="width: 80%;"></div>
Pivot Table	<div style="width: 80%;"></div>
Reporting & Analysis	<div style="width: 80%;"></div>
Public Speaking	<div style="width: 80%;"></div>
English Language	<div style="width: 80%;"></div>